

# THE NEW ENGLAND COUNCIL

## **Tackling the Opioid Addiction Crisis: Innovative Solutions and Regional Collaboration**

Monday, November 9, 2015 ~ 8:00 – 11:30 a.m.  
The Seaport Hotel, Boston MA

### **AGENDA**

- 8:00 – 8:25    Registration & Networking**
- 8:25 – 8:30    Welcome Remarks**  
James T. Brett, President & CEO, The New England Council
- 8:30 – 9:00    Opening Remarks**  
U.S. Senator Ed Markey (D-MA)
- 9:00 – 9:20    Featured Remarks**  
Governor Maggie Hassan (D-NH)
- 9:20 – 10:10   Panel 1: Private Sector Initiatives to Combat Opioid Addiction**  
Moderator: Jim Roosevelt, CEO, Tufts Health Plan

#### Panelists:

- Tom Davis, R.Ph., Vice President of Pharmacy Professional Services, CVSHealth
- Dennis M. Dimitri, M.D., President of the Massachusetts Medical Society, Clinical Associate Professor & Vice Chair of the Department of Family Medicine & Community Health, UMass Memorial Medical Center and UMass Medical School
- Anton B. Dodek, M.D., Vice President of Medical Quality & Strategy and Associate Chief Medical Officer, Blue Cross Blue Shield of MA
- Don Hurter, Global Head, AIG Medical Management Services
- Dr. B. Steven Bentsen, Regional Medical Director, Beacon Health Options
- Christopher Walsh, Director, Special Investigations Unit, Harvard Pilgrim Health Care



Join the conversation @NECouncil and use the hashtag #NECOpioidForum.

**10:10 – 11:00 Panel 2: Public Sector Initiatives to Combat Opioid Addiction**

Moderator: Former MA Attorney General Martha Coakley, Of Counsel, Foley Hoag

Panelists:

- Rachel Kaprielian, Region 1 Administrator, U.S. Department of Health & Humans Services
- Dr. Miriam Delphin-Rittmon, Ph.D., Commissioner, CT Department of Mental Health & Addiction Services
- Dr. Monica Bharel, M.D., MPH, Commissioner, MA Department of Public Health
- Maria Montanaro, MSW, Director, RI Department of Behavioral Healthcare, Developmental Disabilities and Hospitals

**11:00 – 11:30 Closing Remarks**

Governor Charlie Baker (R-MA)

**11:30 Adjourn**

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Join the conversation @NECouncil and use the hashtag #NECOpioidForum.

## SPEAKER BIOGRAPHIES

### **U.S. Senator Ed Markey (D-MA)**

Senator Edward J. Markey, a consumer champion and national leader on energy, environmental protection and telecommunications policy, has a prolific legislative record on major issues across the policy spectrum and a deep commitment to improving the lives of the people of Massachusetts and our country. Whether the issue is climate change, clean energy, safeguarding privacy, nuclear non-proliferation, investor protection or preserving an open Internet that spurs competition and consumer choice, Senator Markey stands up for the priorities and values of Massachusetts. Markey Headshot High Resolution

While serving for 37 years in the U.S. House of Representatives, Senator Markey fought for his constituents throughout his Congressional District. When he was Dean of the Massachusetts delegation in the House, he worked to harness the energy and influence of his colleagues on behalf of the entire Commonwealth. Elected to the Senate in a special election in June 2013, Senator Markey is bringing his experience, energy and expertise to fight for all the people of Massachusetts.

Senator Markey has amassed an unparalleled record of energy and environmental legislative achievements. He has consistently fought to create new jobs in American clean energy and served as a leading consumer champion against rising gas prices and foreign oil. He is the principal House author of the 2007 fuel economy law, which will increase fuel economy standards to 54.5 miles per gallon by 2025, the first increase in a generation. He also is the author of the appliance efficiency act of 1987, which stopped the construction of hundreds of coal-fired plants. Senator Markey authored the law that established the Northeast Home Heating Oil Reserve, ensuring that New England families won't be left out in the cold when oil prices spike. And he is the author of the revolutionary law that requires electricity regulators to open up the wholesale electric power market for the first time.

In 2009, Congressman Markey was the co-author of the landmark Waxman-Markey bill, the only comprehensive climate legislation ever to pass a chamber of Congress. It gave hope to the world that the United States was serious about addressing climate change and helped America effectively negotiate with the international community.

Senator Markey was a leading voice in the investigation into the BP oil spill. He insisted that the company reveal the true size of the spill's flow rate, raised concerns about the use of toxic chemical dispersants into the environment and forced BP to make live video footage of the oil spill available to the public on the "Spillcam" website he created. BP ultimately pled guilty to 14 counts, including one count of Obstruction of Congress for making false and misleading statements and withholding information and documents from then-Rep. Markey about the true size of the spill.

In the House of Representatives, Congressman Markey served as the Ranking Member of the Natural Resources Committee. From 2007 to 2010, he served as Chairman of the Select Committee on Energy Independence and Global Warming, a signature committee established by then-Speaker Nancy Pelosi. He also served on the Energy and Commerce Committee, where he was Chairman of the Subcommittee on Energy and the Environment.

A member of the Commerce, Science and Transportation Committee, Senator Markey is a national leader on telecommunications policy, technology and privacy. In the House, he served for 20 years as Chair or Ranking Member of the Subcommittee on Telecommunications and the Internet, where he fostered the growth of new information technologies and was the principal author of many of the laws now governing our nation's

telephone, broadcasting, cable television, wireless, and broadband communications systems. He is the House author of the 1992 Cable Act, which increased choices for millions of consumers and enabled satellite-delivered programming to be more widely offered.

He also authored the law in 1993 that moved over 200 MHz of spectrum from government to commercial use, creating the 3rd, 4th, 5th, and 6th wireless phone companies. New companies entered the market with digital technology, forcing the incumbents to innovate and invest and pushing mobile phone prices down.

Congressman Markey authored the landmark Telecommunications Act of 1996, ushering competition into the telecommunications marketplace and unleashing private sector investment.

Competition remains Senator Markey's economic mantra—in his words, “ruthless Darwinian competition that would bring a smile to Adam Smith.” He has been instrumental in breaking up anti-consumer, anti-innovative monopolies in electricity, long-distance and local telephone service, cable television, and international satellite services. He was one of the only members of the House Commerce Committee to fight AT&T's monopoly in the early 1980's and is a principal author of the requirement that the Bell Operating companies accept local telephone service in the 1990's. His pro-competition policies have directly benefited job creation in Massachusetts and throughout the country.

While in the House, Congressman Markey introduced the Internet Freedom Preservation Act, the first net neutrality bill introduced in Congress, to ensure that as the Internet continues to evolve, it remains a level playing field guided by the principles of openness, competition and innovation. He also has been a key leader on providing privacy protections for personal information such as medical records, financial records, and on-line purchases. He has championed strengthening privacy protections for children and is the House author of the Children's Online Privacy and Protection Act (COPPA), the primary law that safeguards children's privacy online.

From 2003 to 2009 in the House of Representatives, Senator Markey also served as a senior member of the Homeland Security Committee. In that capacity, he focused on closing gaps in our homeland defenses, particularly in the areas of nuclear, aviation, maritime, liquefied natural gas and chemical security. In the wake of the 9-11 attacks, he authored the first-ever mandate in the law that 100% of cargo on passenger planes is screened, and 100% of all maritime cargo is scanned before entering America's ports.

Senator Markey also was the leader of the national Nuclear Freeze movement and has been a Congressional champion on nuclear nonproliferation. His amendment to ban all underground nuclear testing passed in 1986, and in the 1990s, he fought to tighten controls on global trafficking in nuclear technology. Since then, Senator Markey has continued his work on nuclear nonproliferation, successfully enacting new restrictions on exports of nuclear and dual-use technologies to Iran, North Korea, and other countries designated as state sponsors of terrorism and pressing for stronger nuclear nonproliferation conditions on all future nuclear trade cooperation agreements. As founder of the Nonproliferation Caucus, Senator Markey continues to spearhead efforts to prevent the spread of nuclear weapons to safeguard the future for generations to come.

He is the author of some of the most important Wall Street reform laws since the Great Depression, including statutes that strengthened penalties against insider trading, improved federal oversight over the stock and futures markets, and reformed regulation of the government securities market.

Senator Markey was born in Malden, Massachusetts, on July 11, 1946. He attended Boston College (B.A., 1968) and Boston College Law School (J.D., 1972). He served in the U.S. Army Reserve and was elected to the Massachusetts State House where he served two terms representing Malden and Melrose. He is married to Dr. Susan Blumenthal.

## **Governor Maggie Hassan (D-NH)**

Now in her second term, Governor Hassan is focused on bringing people together to build a stronger, more innovative New Hampshire, with more good jobs that can support a growing middle class and where all of our citizens are included in our shared success and prosperity.

Working with legislators from both parties, the Governor successfully led efforts to develop and pass a fiscally responsible, balanced budget that protects New Hampshire's priorities, without an income or sales tax.

She has moved forward with implementing her "Innovate NH" jobs plan, seeking to build the best workforce in the country and strengthen the economy by freezing in-state tuition at public colleges and universities and restoring scholarship funding, doubling and making permanent the state's research and development tax credit, and providing businesses with technical assistance to help them create jobs.

Governor Hassan also worked across party lines to enact a bipartisan plan that expands access to health coverage to as many as 50,000 hard-working Granite Staters, the most significant piece of health care legislation that the State of New Hampshire has seen in decades. The bipartisan health care expansion plan is a fiscally responsible, uniquely New Hampshire solution that will boost the state's economy, reduce cost-shifting on businesses, and improve the health and economic security of working families.

Recognizing that a modern, safe transportation infrastructure is critical for New Hampshire's businesses and commuters, Governor Hassan signed a bipartisan transportation funding bill, a measure supported by the business community that invests in road and bridge projects across the state – including finishing the expansion of I-93.

And the Governor has worked to maintain New Hampshire's high quality of life as one of the safest, healthiest and most livable states in the nation. Governor Hassan successfully worked to invest in a stronger mental health system, put more State Troopers on the road, restore the Children in Need of Services (CHINS) program, increase funds for services for people with acquired brain disorders and developmental disabilities, and restore funding for the Land and Community Heritage Investment Program (LCHIP).

Known for her ability to bring people together to find common ground, Governor Hassan helped secure the most bipartisan budget vote in over a decade, following through on her pledge to restore the New Hampshire tradition of commonsense problem-solving in Concord.

Governor Hassan began her career in public service in 1999 when Governor Jeanne Shaheen asked her to serve on the Advisory Committee to the Adequacy in Education and Finance Commission. Her experience as a business attorney, along with her role as the parent of two children, one of whom experiences severe disabilities, enabled her to provide a unique perspective as the commission did its work.

In 2004, Governor Hassan was first elected to the New Hampshire Senate, serving the people of the 23rd District, which included numerous Seacoast towns. During her six years in office, she was selected by her colleagues to serve as both President Pro Tempore and Majority Leader of the State Senate.

As a leader in the Senate, she helped pass universal kindergarten so that every child has the same opportunity to succeed; helped lower the state's dropout rate by increasing the legal dropout age to 18 and establishing alternative education programs; worked to pass New Hampshire Working, a nationally recognized effort to help businesses and workers during the recession; sponsored the Regional Greenhouse Gas Initiative (RGGI)

to reduce long-term energy costs, curb pollution, and create jobs; and was instrumental in passing marriage equality in New Hampshire.

The Governor earned her B.A. from Brown University and her J.D. from the Northeastern School of Law. Governor Hassan and her husband, Tom, the principal of Phillips Exeter Academy, are the proud parents of two children, Ben (27) and Meg (22). They live in Exeter along with the family dog, Honey Mae.

### **Governor Charlie Baker (R-MA)**

Charlie Baker was inaugurated on January 8th, 2015 as the 72nd Governor of the Commonwealth of Massachusetts.

Elected in November of 2014 on a platform of making Massachusetts great for everyone, Governor Baker's arrival in the Corner Office continues a long, successful career in both the private sector and public service where he has worked hard to put the people of Massachusetts first.

Governor Baker is committed to making Massachusetts a truly great place to live, work, start a business and raise a family. As Governor, he has pledged to work toward a growing economy with family-sustaining jobs; ensure that schools across the Commonwealth provide opportunity for every child regardless of zip code; and make Beacon Hill a true partner with our local governments to create safer and thriving communities across Massachusetts.

Over the course of his career, Governor Baker has been a highly successful leader of complex organizations in business and in government. As a cabinet secretary under Governors William Weld and Paul Cellucci, Baker helped lead efforts to reform and modernize state government. During his time as Chief Executive Officer of Harvard Pilgrim Health Care, Baker turned a company on the brink of bankruptcy into the nation's highest ranked health care provider for six straight years.

As a member of the Weld and Cellucci Administrations in the 1990s, Baker helped turn a billion-dollar deficit into a surplus, create a half million jobs, and enact an ambitious education reform agenda. First asked to serve as Secretary of Health and Human Services in 1992, Baker led efforts to make Massachusetts' social service system more humane, cost-effective and responsive to the needs of the Commonwealth's residents. In 1994, Baker was appointed Secretary of Administration and Finance, overseeing a number of cost-saving reforms, modernizing state government and making it more efficient. Governor Baker was recognized for his leadership and innovation by the National Governors' Association in 1998 which rewarded him with the Distinguished Service Award.

As Chief Executive Officer of Harvard Pilgrim Health Care from 1999 to 2009, Baker led the company out of receivership to become the top healthcare plan in the country for member satisfaction and clinical effectiveness. During Baker's tenure, Harvard Pilgrim was named one of Boston Business Journal's "Best Places To Work" for seven years in a row.

Raised in Needham, Baker attended Massachusetts public schools and is a graduate of Harvard College. He went on to earn a Master's of Business Administration from the Kellogg Graduate School of Management at Northwestern University.

Governor Baker and his wife, Lauren, have been heavily involved in numerous civic and charitable endeavors. They live in Swampscott, and have three children: Charlie, AJ, and Caroline.

## **PANEL BIOGRAPHIES**

### ***Panel 1: Private Sector Initiatives to Combat Opioid Abuse***

**Jim Roosevelt, Jr.**  
**Chief Executive Officer**  
**Tufts Health Plan**

Jim joined Tufts Health Plan in 1999 as senior vice president and general counsel and held that position until June 2005, when he became president and chief executive officer. As the general counsel, he presided over the legal department and the company's compliance, privacy and government relations functions.

Before joining Tufts Health Plan, Jim was the associate commissioner for Retirement Policy for the Social Security Administration in Washington, D.C. Jim spent 10 years as partner at Choate, Hall and Stewart in Boston. He is past chairman of the board of trustees for the Massachusetts Hospital Association; past president of the American Health Lawyers Association; a former member of the board of the trustees for the American Hospital Association and past chairman of the board of trustees for Mount Auburn Hospital.

Currently, Jim serves as a member of the board of directors and co-chair of the policy committee at America's Health Insurance Plans. He is a member of the board of directors for the Rhode Island Quality Institute and the Schwartz Center for Compassionate Healthcare, and is co-chair of the board of directors for the Tufts Health Care Institute. Jim also serves on the board of directors for Management Sciences for Health, Inc., and Alere, Inc. He volunteers as chief legal counsel for the Massachusetts Democratic Party and is co-chair of the Rules and By-laws Committee of the Democratic National Committee. In November 2008, President-elect Barack Obama appointed Jim to his transition team to co-chair a review of the Social Security Administration. Jim is also a member of the National Academy of Social Insurance.

Jim received his J.D. from Harvard Law School and his B.A. with honors in government from Harvard College. He has also completed the Advanced Management Program at Harvard Business School.

**Dr. B. Steven Bentsen**  
**Regional Medical Director**  
**Beacon Health Options**

As Regional Chief Medical Officer of Beacon Health Options, Dr. B. Steven Bentsen oversees the medical and clinical operations—including medical affairs, care management, and quality assurance—for the mid-Atlantic, Midwest, Southeast regions. He also provides medical oversight for Employee Assistance and Commercial accounts.

Prior to his employment with ValueOptions, Dr. Bentsen managed a private psychiatric practice and served as Medical Director for Freestanding and Medical/Surgical Psychiatric Hospitals, Psychiatric Residential Treatment Facility (PRTF), and Partial Hospitals. He also held leadership positions in behavioral health and primary care integration with Community Care of North Carolina network. Currently Dr. Bentsen is a member of the Clinical Faculty of Department of Psychiatry at University of North Carolina at Chapel Hill. He also achieved numerous academic appointments, is past president of the North Carolina Psychiatric Association, and has served on various medical boards and committees.

Dr. Bentsen received a Doctor of Medicine degree from the University of Cincinnati College of Medicine, a Master of Business Administration from the University of North Carolina at Wilmington, and a Bachelor of Science degree from Wright State University.

**Tom Davis, R. Ph.**  
**Vice President of Pharmacy Professional Services**  
**CVS Health**

Tom Davis R.Ph, is Vice President of Pharmacy Professional Services for CVS Health. He is responsible for leading the patient safety, quality assurance, professional practice standards, and clinical support agenda for the company's retail division, CVS/pharmacy. A graduate of the University Of Rhode Island College Of Pharmacy, Tom has been with CVS for 17 years. During this time, he has been responsible for leading a variety of different business groups to include: brand name pharmaceutical purchasing, regulatory affairs, and strategic product development. Prior to joining CVS, he worked in pharmacy operations for Brooks Pharmacy, a regional chain in the northeast owned by Jean Coutu Group. Prior to Brooks, he was the Chief of the Compliance and Regulatory Section for the Rhode Island Division of Drug Control, a state law enforcement agency. Between 1997 and 2003, Tom served two terms as a Member of the Rhode Island Board of Pharmacy.

**Dennis M. Dimitri, M.D.**  
**President of the Massachusetts Medical Society**  
**Clinical Associate Professor & Vice Chair of the Department of Family Medicine & Community Health, UMass Memorial Medical Center and UMass Medical School**

Dennis M. Dimitri M.D., F.A.A.F.P. is a Clinical Associate Professor and Vice Chair of the Department of Family Medicine & Community Health at UMass Memorial Medical Center and UMass Medical School.

Dr. Dimitri has a long history of participation with the Massachusetts Medical Society. He was an officer of the organization for the last two years, serving as President-Elect and Vice President respectively. He has been a member of the Society's governing body, its House of Delegates, since 1989, and a member of a number of committees with emphasis on issues of advocacy, legislation and regulation, and physician workforce. He has also served as an officer of the Worcester District Medical Society and chaired its legislative committee. In 2011, he was honored with the Worcester District Medical Society's Lifetime Achievement Award.

In his role at UMass, Dr. Dimitri has oversight responsibility for all clinical services delivered in the Department of Family Medicine while still maintaining his own clinical practice of family medicine. He joined the department in his current role in 2006, after almost 25 years in private practice in Worcester, Massachusetts.

He is a Fellow of the American Academy of Family Physicians (AAFP) and a Past President of the Massachusetts Academy of Family Physicians. He remains involved in the activities of the MassAFP, serving as a Massachusetts delegate to the Congress of Delegates of the AAFP. In 2013 he was honored by the MassAFP as its Family Physician of The Year.

He has also been appointed to serve at various times on the Massachusetts Medicaid Delivery Model Advisory Committee, the Massachusetts Executive Office of Health and Human Services Patient Centered Medical Home Pilot Coordinating Council, and the Massachusetts Healthcare Workforce Advisory Council.

Active in his community, Dr. Dimitri is a former vice chair of the board of trustees of Clark University in Worcester and served for eight years as a founding trustee of the board of UMass Memorial Health Care. In 2011 he was inducted into the Worcester Boys and Girls Club Hall of Fame for his philanthropic efforts in support of the club.

Dr. Dimitri attended Clark University and received his M.D. at George Washington University School of Medicine and Health Sciences in Washington, D.C. He completed his residency training in Family Medicine at the University of Massachusetts Medical Center. He resides in Worcester

**Dr. Tony Dodek**  
**Vice President of Medical Quality & Strategy and Associate Chief Medical Officer**  
**Blue Cross Blue Shield of MA**

Dr. Dodek is the Vice President, Medical Quality and Strategy and Associate Chief Medical Officer at Blue Cross Blue Shield of Massachusetts. He received his medical degree from Tufts University School of Medicine and completed his residency at New England Medical Center. As a board certified pediatrician with over 20 years of clinical experience, he has practiced in both inpatient and outpatient settings. Dr. Dodek has also served for over 10 years as a health plan medical director and participated in various aspects of health care management including pharmacy, case management, utilization management, payment reform and quality measurement. He has also served on steering committees for patient-centered medical home pilots in Rhode Island and Massachusetts. In addition, Dr. Dodek is an Assistant Professor of Pediatrics at Tufts University School of Medicine. He is a fellow of the American Academy of Pediatrics and a member of the Massachusetts Medical Society.

**Don Hurter**  
**Global Head**  
**AIG Medical Management Services**

With over 30 years of medical management experience, Mr. Hurter currently serves on the Core Funders Group of the Workers' Compensation Research Institute (WCRI), a not-for-profit organization that provides objective research and analysis aimed at improving workers' compensation systems. He is also a Board Member of the Insurance Rehabilitation Study Group (IRSG), an educational forum that develops concepts and programs for effective medical and rehabilitation services, a member of the American College of Occupational and Environmental Medicine (ACOEM) Cornerstone Group, NCCI Medical Data Call Steering Committee, and American Insurance Association (AIA) Medical Advisory Board. As Global Head of Medical Management Services at AIG, Mr. Hurter has developed national and international case management programs, occupational health strategies, including multiple cost containment initiatives that focus on protecting the human and financial resources of the customer.

An expert in medical management, Mr. Hurter has had numerous articles published in Case Management Magazine, Fortune and Risk & Insurance. He holds a Master of Arts degree from George Washington University and earned his Bachelor of Arts degree from American University.

**Chris Walsh**  
**Director, Special Investigations Unit**  
**Harvard Pilgrim Health Care**

Chris Walsh has been in the role of Director of the Special Investigation Unit at Harvard Pilgrim Health Care since May of 2012.

Harvard Pilgrim's SIU is responsible for fraud, waste and abuse detection, prevention and recovery and companywide fraud, waste and abuse training.

Prior to joining Harvard Pilgrim, Chris spent 12 years as a trial attorney in the Berkshire County and Middlesex County District Attorney's Offices prosecuting major felony cases.

In 2007, Chris was appointed Chief of the Massachusetts Attorney General's Medicaid Fraud Division where he oversaw the investigation and prosecution of suspected fraud and abuse committed against the state's Medicaid program.

In 2011, Chris was appointed Chief of the Attorney General's Criminal Bureau, which was made up of nine divisions focused on large scale and complex criminal investigations and prosecutions.

### ***Panel 2: Public Sector Initiatives to Combat Opioid Abuse***

#### **Martha Coakley Former Massachusetts Attorney General Of Counsel, Foley Hoag**

Former Massachusetts Attorney General Martha Coakley is of counsel in Foley Hoag's Litigation Department. She focuses her practice on government and internal investigations, litigation, and data privacy and security. Martha has substantial experience in civil and criminal litigation in all state and federal courts including the U.S. Supreme Court. She has performed extensive grand jury work and defended federal grand juries and has considerable experience conducting complex investigations.

As the first female Attorney General of Massachusetts, Martha has been a national leader in addressing the economic crisis by holding banks accountable and keeping residents in their homes; protected civil rights as the first Attorney General to successfully challenge the Defense of Marriage Act; investigated fraud and corruption; championed major initiatives to address health care and energy costs; and recovered hundreds of millions of dollars back for the taxpayers of the Commonwealth of Massachusetts. She served as Attorney General from 2007-2015.

Martha began her legal career practicing civil litigation. While in civil practice, she gained extensive experience in such areas as insurance defense, criminal defense, and large-scale construction litigation. Martha joined the Middlesex District Attorney's Office in 1986 as an Assistant District Attorney in the Lowell District Court office. In 1987, she was invited by the U.S. Justice Department to join its Boston Organized Crime Strike Force as a Special Attorney. Martha returned to the D.A.'s Office in 1989, and in 1991 was appointed the Chief of the Child Abuse Prosecution Unit.

In 1998, Martha was elected Middlesex District Attorney. During her eight years as District Attorney, Martha was widely recognized as a public safety advocate, not only bringing justice to crime victims and their families, but also emphasizing the importance of working with community leaders, schools and law enforcement in a variety of diverse and multi-faceted prevention efforts. She continued to play an active role in advocating for legislative change, joining with fellow District Attorneys and other members of the public safety community in urging the Legislature to provide additional funding for the Massachusetts State Police Crime Lab for enhanced DNA analysis capabilities. Martha also advocated for changes in the law to streamline the approval process for academic and research institutions to conduct stem cell research.

#### **Dr. Monica Bharel, MD, MPH Commissioner MA Department of Public Health**

Monica Bharel, MD, MPH, became Commissioner of the Massachusetts Department of Public Health in February of 2015. As Commissioner, she is responsible for spearheading the state's response to the opioid crisis, as well as leading the Department's implementation of health care cost containment legislation, Chapter 224, reducing health disparities, finding public health solutions for health care reform, finding innovative solutions using data and evidence-based practices, and other health care quality improvement initiatives.

Dr. Bharel comes to DPH widely recognized for her dedication to health care for underserved and vulnerable populations, including ensuring that state and national health care reform efforts enhance the care for homeless individuals, without inadvertently widening health care disparities.

She previously served as the Chief Medical Officer of Boston Health Care for the Homeless Program, the largest nonprofit health care organization for homeless individuals in the country. Under her leadership, the organization provided health care to over 12,500 homeless men, women and children in the greater Boston area at over 70 different sites.

In the public service sector, Dr. Bharel was a gubernatorial appointment to the Behavioral Health and Primary Care Integration Task Force under the Massachusetts health care payment reform initiative. She has also participated on the Massachusetts Medicaid payment reform policy committee and Primary Care Payment Reform Initiative operations committee. Additionally, she served on the National Quality Forum expert panel on Risk Adjustment for Socioeconomic Status.

Dr. Bharel has served on the faculty of Harvard Medical School, Boston University Medical School, and Harvard School of Public Health. She was previously at Massachusetts General Hospital and Boston Medical Center. She has practiced general internal medicine for 20 years in neighborhood health centers, city hospitals, the Veterans Administration, university hospitals and nonprofit organizations.

She received her Master of Public Health degree through the Commonwealth Fund/Harvard University Fellowship in Minority Health Policy, with a concentration in health care policy and management. She received her medical degree from Boston University School of Medicine and completed a residency and chief residency in internal medicine at Boston City Hospital/Boston Medical Center.

**Dr. Miriam Delphin-Rittmon, Ph.D.**  
**Commissioner**  
**CT Department of Mental Health & Addiction Services**

Dr. Miriam Delphin-Rittmon has been serving as a Senior Policy Advisor and Co-Director of the Office of Multicultural Healthcare Equality with the CT Department of Mental Health and Addiction Services (DMHAS). Prior to this work at DMHAS Dr. Delphin-Rittmon completed a two-year White House appointment working as a Senior Advisor to the Administrator of the Substance Abuse and Mental Health Services Administration (SAMHSA) with the Department of Health and Human Services. While at SAMHSA, she worked on a range of policy initiatives addressing behavioral health equity, workforce development, and healthcare reform.

Dr. Delphin-Rittmon has significant professional experience as an evaluator of state and federal research projects at DMHAS and through her faculty appointment at the Yale Program for Recovery and Community Health in the Department of Psychiatry. Her expertise in addressing healthcare disparities, organizational and system level strategic planning and policy development will be an asset to her new role at the department.

Dr. Delphin-Rittmon's administrative, clinical and leadership skills will serve to maintain and enhance the DMHAS mission to improve the quality of life of the people of Connecticut by providing an integrated network of comprehensive, effective and efficient mental health and addiction services that foster self-sufficiency, dignity and respect.

**Rachel Kaprielian**  
**Region 1 Administrator**  
**U.S. Department of Health & Humans Services**

Rachel Kaprielian has spent a significant part of her professional life as a senior level public official from Massachusetts. Most recently, she was a member of Massachusetts Governor Deval Patrick's Administration Cabinet as the Secretary of the Executive Office of Labor and Workforce Development where her accomplishments included streamlining an online public platform for unemployment insurance claimants. Prior to that, she served as Registrar of the Massachusetts Registry of Motor Vehicles. Before serving in executive roles, Kaprielian was a six-term member of the Massachusetts legislature where she was a leader in health care policy throughout her tenure including Massachusetts' health care reform. Her leadership in health policy has been recognized in multiple disciplines, notably in prevention measures such as tobacco cessation and education, early intervention and care for children, electronic health care records management and numerous human services initiatives, as well as job training and services for the disabled, home and rehabilitative care, and wellness measures.

**Maria Montanaro, MSW**  
**Director**  
**RI Department of Behavioral Healthcare, Developmental Disabilities & Hospitals**

Maria Montanaro is a health care professional with more than 24 years of senior executive management experience. She was appointed by RI Governor Gina Raimondo to serve as RI's Director of the Department of Behavioral Health, Developmental Disabilities and Hospitals in January 2015 and confirmed in March 2015. A lifelong Rhode Islander, she returned home to lead BHDDH after a four year residence in Iowa, where she served as the Chief Executive Officer of Magellan Behavioral Care of Iowa, managing over \$400 million annually in Medicaid services for 400,000 members.

Ms. Montanaro has dedicated her career to serving the medically underserved, most notably as the Chief Executive Officer of Thundermist Health Center for 14 years, until her departure to Iowa in 2011. Thundermist is a private, non-profit community health center serving 35,000 patients, with comprehensive primary care in an advanced patient medical home model. Under Ms. Montanaro's leadership, Thundermist received state, regional and national recognition for excellence in promoting high quality primary care to the medically underserved and for its innovative leadership in primary care practice transformation. After leaving Thundermist in order to join her husband in Iowa, Ms. Montanaro spent a year consulting for Blue Cross, Blue Shield of Rhode Island as its Senior Advisor for Integrated Health Management, traveling back and forth between the two states. She settled full time into her Iowa life when she took the helm of Magellan of Iowa in late 2012.

Ms. Montanaro holds an M.S.W. from the University of Illinois in health policy and a B.S. from the University of Massachusetts. Recent past recognition for Ms. Montanaro include: RI Foundation Non-Profit Leaders Fellow (2010); YWCA Business Woman of the Year (2010), Providence Business News 2008 Business Women of Achievement; Big Sisters of RI 40 Magical Women We Admire (2007); RI Foundation/Harvard Business School SE New England Alumni Association Non-Profit Leaders Scholarship (2002).

Her recent past professional affiliations include: Neighborhood Health Plan of Rhode Island (Board President); Rhode Island Public Expenditures Council (Trustee); The RI (Governor's) Commission on Health Care Reform; Woman and Infants' Hospital Breast Health Center (RI); Shoulder to Shoulder,

(US/Honduras); The National Association of Community Health Centers; and The RI Health Center Association (Past Board Chair).

Currently, Ms. Montanaro serves as Co-Chair of the Governor's Overdose Prevention and Intervention Task Force and is a member of Governor Raimondo's Justice Reinvestment Working Group and the RI Commission on Women. She is on the board of the American Academy of Family Practice's Robert Graham Center for Policy Studies in Family Health.